



## Streamline Platform - Subscription Agreement

CUSTOMER: **Richardson Bay Regional Agency**

ORDER DATE: April 19th, 2023

This Software as a Service Agreement (“Agreement”) is entered into on the start date listed below, between Streamline (DBA of Digital Deployment, Inc.) with a place of business at 2321 P St, Sacramento, CA 95816 (“Company”), and the Customer listed above (“Customer”). This Agreement incorporates the [Streamline Terms of Service](#) and reflects current [Streamline Pricing](#) based on Annual Operating Revenue and partner discount applied, if applicable. [W9 is available online](#). **Most customers prefer annual billing for convenience, but all subscriptions are cancellable anytime with a written 30-day notice.**

DESCRIPTION OF SERVICES: See Page 2 for an overview of what Streamline Web includes, and for more information please review our [subscription-based website toolkit for local government](#) .

SUBSCRIPTION ORDER (Monthly Recurring Price):

Name	Price
Streamline Web 0-15k	\$25.00

One-Time Migration Costs: Waived Migration

Invoice Frequency: **Monthly**

Additional Billing Details: **5/1/23**

Order #: **12205763156**

Original Order? **Original**

5/1/23

Billing Start Date:

Billing Person: Jim Malcolm c/o Marin County Comm. Dev. Agency

Phone: 415-250-7668

Billing Address: 3501 Civic Center Dr. Room 308

Email: jmalcolm@marincounty.org

City, State, Zip: San Rafael, CA 4903

### Streamline:

Name: Hannah Holmes

Title: Account Executive

Date: 04 / 19 / 2023

Signature: *Hannah Holmes*

### Customer:

Name: Brad Gross

Title: Executive Director

Date: 04 / 25 / 2023

Signature: *Brad Gross*



## What Your Subscription Includes



### Technology

- **Easy-to-use website tool allows you to control your content** - no more waiting on a vendor or IT.
- **Built-in ADA compliance** (the platform is fully accessible out of the “box”).
- **State-specific transparency dashboard** with checkpoints for all posting requirements.
- **Meeting dashboard with agenda reminders**, one-click agenda and minute upload that takes seconds.
- **Ongoing improvements** to existing features included at no cost - your software will never be out of date.



### Setup and Training

- **Multiple options** for initial site build and migrating existing content.
- **Introduction to your state requirements** so you know what needs to be posted.
- **Training** for anyone on your staff via remote meeting to help you learn the system.
- **Free domain** included (acmemud.specialdistrict.org) or connect your own custom domain / web address.
- **Free SSL security certificate** so that your site is served over https and visitors are protected.



### Ongoing Support

- **Unlimited support** is included for anyone on your staff responsible for updating the website.
- **Support system is built into your website** - get help with the click of a button.
- **Unlimited hosting** of content and files so you never have to “upgrade” your account.
- **Extensive knowledge base** of how-to articles and getting started guides are available 24/7.
- **Can't figure out how to send your question? That's ok, you'll have our technical support number, too.**


*And if (when) your state passes additional website mandates, Streamline Web will be updated to help you comply as effortlessly as possible.*



# Signature Certificate

Reference number: VRPQX-M825X-PPR72-VGCG

Signer	Timestamp	Signature
<b>Hannah Holmes</b> Email: hannah@getstreamline.com Sent: 19 Apr 2023 22:58:50 UTC Viewed: 19 Apr 2023 22:58:51 UTC Signed: 19 Apr 2023 23:01:02 UTC		 IP address: 73.2.109.116 Location: Roseville, United States

<b>Brad Gross</b> Email: bgross@rgs.ca.gov Shared via link Sent: 19 Apr 2023 22:58:50 UTC Viewed: 19 Apr 2023 22:59:25 UTC Signed: 25 Apr 2023 20:57:38 UTC		 IP address: 72.194.64.85 Location: Dana Point, United States
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Document completed by all parties on:  
25 Apr 2023 20:57:38 UTC

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